



## ***Moving Into YELLOW***

### **Wow, What A Week It Has Been!**

Petra started off the week planning to move into phase yellow as per the Governors' orders but was rudely interrupted when the storm hit on Wednesday and knocked out the power to our apartments and our personal homes. We quickly changed gears and did everything we could to help everyone adjust to the power outage.



But in the midst of it all **we have now transitioned into phase yellow in Chester and Montgomery Counties.** What exactly does that mean?

- **All Common Areas are now available for resident use** (libraries, computer labs, fitness areas). Due to the vulnerability of our neighbors, **the use of Masks is Strongly Encouraged in areas where you cannot maintain at least six foot social distancing.**
- Management strongly suggests wearing a **mask when in the elevator with others.**
- **Family and Guests are Welcome.** Due to the vulnerability of our residents, **Social Distancing and the use of Masks is strongly encouraged.**
- Milk & egg distribution will cease as of June 10, (all other donations will continue as before).
- Comcast "Tech 2 You" will resume.
- Daily sanitation of common areas by maintenance staff will continue.
- **Maintenance staff will resume all inspections** (as per the posted calendar) and work orders with residents complying with CDC safety protocols (masks & distancing).

The following will **Remain Closed** as per the Governor's orders:

- Beauty Salon
- Landlord offices will remain closed to residents except by appointment only on a case by case basis with CDC protocols followed.

**Your cooperation with these guidelines will assist in the prevention of an additional outbreak and hopefully bring us into the Green Phase as quickly as possible!**

## **We Survived The Rare Derecho Storm!**

Many thanks to our Maintenance Team that showed up to open our "safe room" community areas that provided much needed amenities during the power outages. Mr. Kambic delivered pizza and popsicles to combat the heat. All of you came together to share meals and comfort. Don't forget that community rooms are set up to provide cooking, refrigeration, heating/AC and power for charging your phones, etc. during emergencies.

## Our Furry Friends

For many of us our pets have been a blessing during the shelter in place restrictions. Pets provide the unconditional love that we all so strongly desire—not to mention how fuzzy and cute they are!



Every Petra Pet owner receives a pet policy that explains the do's and don'ts of having a pet or companion animal. We'd like to remind you that it's your responsibility to be aware of and follow the specifications of that policy. This includes cleaning up after your pet, taking your cat litter out to the dumpster (NOT DOWN THE TRASH CHUTE) and refraining from having pets in the common areas. Even though many of us enjoy their company, for others who have allergies pets can cause great discomfort. Also It has been explained to me that when cat litter is put down the trash chute it causes an explosion of dirty litter in the trash area.

Our pet policy is in place so that we can continue to enjoy our furry friends without any burden on the community. Thank you for all your cooperation.



### Comcast Internet Essentials \$9.95 a Month

During the COVID-19 Shelter in Place restrictions we became acutely aware of our need for internet access. Even though we had to stay apart, smart phones and internet helped bring us together. Local volunteers and State Representative, Joe Ciresi have been advocating for additional benefits for seniors such as affordable internet access.

Comcast has a program for non-Comcast customers or those who have not had Comcast in the last 90 days called **Internet Essentials**. Seniors in HUD housing are eligible for \$9.95 a month internet (Not cable TV). The application process can be complicated and lengthy but doable.

You can apply online (smart phone) or call 1-855-846-8376. Your RSC, Beverly is happy to help with the application and our "Tech 2 You" technician, Eric is happy to help with the "self set up" kit Comcast will send you.

### Wellness Checks VS Safety Checks

During the past couple months we have had to step up to be our brother's keepers. At times communication with family and neighbors was compromised by unforeseen complications. During these times many of you have expressed concerns for your neighbors and requested management to intervene.

Petra respects the privacy of each of our residents. We do not provide individual care and supervision like assisted living facilities do. Petra staff is not qualified to address medical emergencies nor do we wish to intrude into your home unannounced. With that being said, we strongly suggest that if you have concerns about your neighbor's welfare, **DO NOT WASTE TIME** but contact 911 immediately.

Conversely, if we become aware that someone's apartment has been abruptly vacated such as being taken to the hospital by ambulance, staff **WILL** do a safety check of the premises to make sure there are no potential hazards.

As a landlord, Petra's responsibility is to oversee the building and its contents. As a tenant we suggest that you put a buddy system in place and create a safety system with family and friends. Should you feel the need for a medical alert system please feel free to see your RSC, Beverly. She will be happy to explain the various options available. We hope this provides clarity. Feel free to call us with any questions.

**Thank you to our Amazing Maintenance Team for going above and beyond!**