



Petra Community Housing The Community Connector

November 2020



Holidays & Covid 19 Petra Quarantine Updates

We would all agree it's been a long, difficult year and we're anxious to greet 2021 hoping for better times. Having missed most of 2020's holidays, almost everyone is of the mindset that we will be celebrating Thanksgiving and Christmas. We long to gather with family and friends. Of course, we must acknowledge that with family gatherings come the higher risk of exposure to COVID. With this in mind, Petra is implementing a pro active Holiday Quarantine for staff. Beginning November 30 – January 18, the Petra staff will be working virtually and implementing additional safety protocols. What does this mean?

Maintenance Staff – The maintenance staff will only be responding to essential work orders. Please continue to submit your work orders as usual and those deemed essential will be responded to in a timely manner. When staff responds to a work order in your apartment, they will take every precaution to protect themselves and you. They will wear a mask and social distance if at all possible. **Petra is asking all residents to wear a mask when maintenance is in your apartment or if wearing a mask is not possible, please exit the apartment until the work order is complete.**

Office Staff – During the quarantine time, the office staff will be working from home during regular business hours. Phone and emails will be responded to in real time. Please do not hesitate to call. Staff will periodically come into the office to perform essential functions but the office staff will not be available for interaction with residents. Recertifications will continue to be contactless as they have been for most of 2020.

Management– Lease compliance will continue to be enforced. We encourage residents to submit incident report forms and contact us with concerns such as smoking within the building, garbage in the recycling totes, parking concerns, disrespect for the premises, etc. Cooperation with these house rules help insure the safety of all our residents.

Residents – In accordance with the most recent Mask Mandate from the Governor's office, Petra is asking **ALL** individuals entering the building or remaining in common areas to **wear a mask**. Additionally, we encourage those of you who will spend the holidays with extended family, to consider a voluntary self quarantine following your gatherings. The CDC suggests a 14 day quarantine. During that time we encourage you to limit your interaction with other residents, wear a mask and practice social distancing.

Above all we wish you and your families a blessed Thanksgiving Holiday!

Petra On The Go

Due to the increasing threat of exposure to the Covid-19 Virus, Petra Community Housing has decided to postpone any bus trips until further notice. We are sorry for the inconvenience and sincerely hope to have the bus up and running soon. Until then stay safe!





The Power & Magic of Gratitude...

Say thank you, until you mean it.

Thank God, life, and the universe for everyone and everything sent your way.

Gratitude unlocks the fullness of life. It turns what we have into enough, and more. It turns denial into acceptance, chaos to order, confusion to clarity. It can turn a meal into a feast, a house into a home, a stranger into a friend. It turns problems into gifts, failures into successes, the unexpected into perfect timing, and mistakes into important events. It can turn an existence into a real life, and disconnected situations into important and beneficial lessons. Gratitude makes sense of our past, brings peace for today, and creates a vision for tomorrow.

Gratitude makes things right.

Gratitude turns negative energy into positive energy. There is no situation or circumstance so small or large that it is not susceptible to gratitude's power. We can start with who we are and what we have today, apply gratitude, then let it work its magic. Say thank you, until you mean it. If you say it long enough, you will believe it.

Today, shine the transforming light of gratitude on all the circumstances in your life.

From the book: [The Language of Letting Go](#), Melody Beattie

Free Foods Thanks to the County Food Banks & our resident volunteers we can offer free produce, bread & other non-perishables weekly. Check your community room to see what goodies are available each week.



Giant Cash for Causes Available! Contact Tracy at 484.933.4956 or Tracylynn.Freed@petrach.org



Maintenance will be prioritizing essential work orders. Please submit all requests via phone (610-948-1797) and follow the prompts, online (workorders@petrach.org) or by filing out a work order sheet and depositing it in the work order boxes located by the office in each building to insure work orders are received and completed in a timely manner. **DO NOT RELAY A WORK ORDER TO ANY STAFF** Emergency work orders will be responded to immediately. Emergencies are defined in your Tenant Handbook. When maintenance arrives to complete a work order, **you must be wearing a mask, keep 6 feet away, or step out of the apartment** while the repair is being completed. Maintenance **will not** do the repairs unless these guidelines are followed. **Do not approach any maintenance technician** while they are working. Thank you for your cooperation.