



Petra Community Housing The Community Connector



January 2021

Petra's Covid Response

A Message from your Executive Director

During these trying times, one of the primary responsibilities of your landlord, Petra Community Housing, is to take all appropriate measures to protect the health and welfare of our communities while continuing to follow government regulations.

Recently, some residents have asked (or demanded) that we test everyone for COVID-19, that we announce any rumors of COVID-19 infection to the greater community and that we crack down on those not properly wearing a mask. Instead of violating resident's rights or infringing on their privacy, we have chosen to respond quickly to Governor Wolf's mandates and to promote CDC guidelines.

All Petra Community Housing managed properties are independent living apartments. As such residents are responsible to protect their own health per the lease. For those who are requesting that Petra exercise greater control and enforcement of recommended health guidelines it should be noted that this would require much greater personal restrictions than are allowed under the related leases and therefore cannot be considered.

Your Resident Services Coordinators, Beverly S. Dalton and Sheree Hawk, have provided excellent and timely information and resources to help make things just a little bit easier. Through community-wide phone calls, individual assistance and informative newsletter articles they are here to help. They understand that you all want to be assured your communities are safe.

Out of respect for your privacy and the privacy of your neighbors, we cannot and will not publicize suspected or reported cases of COVID-19, but we will continue to provide the latest information available that may be of assistance to you in an effort to provide some assurance during these stressful times.

Steve Kambic, Executive Director Petra Community Housing

Ways to Combat the Covid Virus!

We encourage those of you who spent the holidays with extended family or who regularly receive outside guests or home care aides to consider a **voluntary self quarantine**. The CDC suggests a 14 day quarantine after an event. During any quarantine you should **limit your interaction** with other residents, **wear a mask** and practice **social distancing**. Other ways to protect yourself from infection are:

**Happy
New Year
2021**

- Practice using your arm or elbow for buttons and door handles.
- Take extra Vitamin C and D3 to improve immunity (most people lack sufficient vitamins)
- Eat healthy, whole, non-processed foods to properly feed your body
- Practice focusing on the positives! Be encouraging NOT discouraging! A healthy mind promotes a healthy body!
- For your sake and your neighbors, **Stay home if you are feeling sick!!**

Covid 19 Petra Staff Updates

Most of you know that Petra has been implementing a pro active Holiday Quarantine for staff. Until January 18, Petra staff is working virtually and implementing additional safety protocols as follows.

Maintenance Staff – Maintenance staff will only be responding to essential work orders. When staff responds to a work order in your apartment, they will wear a mask and social distance if at all possible. **We are asking all residents to wear a mask when maintenance is in your apartment. If wearing a mask is not possible, please exit the apartment until the work order is complete.**

Office Staff – Office staff will be working from home during regular business hours. Phone and emails will be responded to in real time. Please do not hesitate to call. Staff will periodically come into the office to perform essential functions but the office staff will not be available for face to face interaction with residents.

Management– Continue to submit incident report forms and contact us with concerns such as smoking within the building, garbage in the recycling totes, parking concerns, disrespect for the premises, etc. Lease compliance will be enforced.

Residents – Petra is asking **ALL** individuals entering the building or remaining in common areas to **wear a mask.**

We wish you healthy & blessed 2021!



Out of respect for your neighbors, please refrain from moving packages, mail or newspapers that do not belong to you. These should be placed near or around the mail area. Thank you!



Updates & Reminders



- **The 2021 Pest Control schedule is posted** on the central bulletin boards in each building. Check the schedule for dates and details and contact maintenance with any pest concerns.
- Also note that pets can be kept in your bathroom during bed bug inspections. It is not necessary to remove your pets from the apartment.
- Please **report any phone changes** to the office so we can update the entry Call Box and Resident Connect System. This will guarantee that your visitors will have access to you through the call box or that you will get critical information and updates from Petra.
- Please remember to submit all maintenance requests through the proper channels; work order, email and phone requests. **Do not approach our maintenance men with questions or requests.** This is to help keep us all safe and expedite your requests in an organized manner.
- Remember that according to your lease **Petra is not required to assist with lockouts.** Please make use of the *buddy system* and make sure you have backup keys nearby with a family member or neighbor.

Thank you for your cooperation.